Covenant Benefits 2024 Wellness Rewards Instruction Guide

Get started with My Highmark.



Scan the code to download the app or visit **MyHighmark.com**.



Welcome to the newly enhanced My Highmark experience where you'll find all your health care needs, all in one place.

Whether on your phone or your laptop, My Highmark has everything you need to manage your benefits and reach your health and wellness goals.

My Highmark will be your wellness platform for accessing the 2024 Covenant Benefits Wellness Rewards program.

Earn rewards for living healthier.



Welcome to your **Covenant Benefits 2024 Wellness Program**, brought to you by Covenant Benefits and your health plan. Participating is easy. Earn points by completing healthy activities, then get rewarded for achieving a healthier you.

How to get started

Scan the QR code on the back of this flyer to download the **My Highmark** app from the app store on your device, or visit **MyHighmark.com**.

Log in with your current member website username and password and accept the annual authorizations. If you do not currently have an account on the member website, you'll need to create one.

After you create an account, you'll find everything you need to manage your benefits and your health. Beginning **January 1, 2024**, you can begin your program, track your progress, and complete many of your activities right from the app or website.

Important eligibility & deadlines

The program is available to primary cardholders and covered spouses. Make sure you complete all of your program requirements between **1/1/2024 and 9/30/2024**.

Your reward

Primary cardholders and covered spouses must earn a total of 1,000 points in order to earn \$250. If you have questions, please contact your dedicated Advocate Team at 844.363.0067 or Covenant Benefits at 800.313.8955 or <u>benefits@covchurch.org</u>.



Step 1

To get started, scan the QR code below to download the **My Highmark app** or go to **myhighmark.com.** If you have previously logged into the member website, use your existing username and password to sign in.

To set up your account for the first time, click "Register Now" and use your member ID card to enter your information.





Step 2

Once you're logged into My Highmark, click on "Review the Agreements" on your home screen. You must accept both of the annual authorization agreements (GINA and SDoH) to view and participate in your wellness rewards program.



stored electronically will be encrypted, and no information you provide as part of the wellness program will be used in making any employment decision. Appropriate precautions will be taken to avoid any data breach, and in the event a data breach occurs involving information you provide in connection with the wellness program, you will be notified immediately.

You may not be discriminated against in employment because of the medical information you provide as part of participating in the wellness program, nor may you be subjected to retaliation if you choose not to participate.

Authorization

By checking this box, I affirm that I understand this information and voluntarily authorize the collection and use of my health information as described above.

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NEXT

Step 3

Either from the **Home** tab or the **Journey** tab, click the Wellness Rewards tile to view your program and start earning activity credit. The Overview screen will list a summary of your unique program's activities. Click into each activity to understand what you need to do to complete it.



Completing Your Program

Once you have met the program requirements, the celebration screen will let you know you have completed the program.

There are also celebration screens for completing activities. The activity completion screen shows the activity completed as well as points earned.

The program completion celebration screen includes the member's name and shows that all requirements have been met. The program name and total points show on the screen as well.



How the program works

You need 1,000 points to complete the program. To earn the first 500 points, complete the following Required Activities: Health Assessment: Once you complete the survey, between 1/1/24 - 9/30/24, you'll get a list of programs available through your health plan that's personalized to your needs and goals. Preventive Exam: Earn credit by completing your regular, annual preventive exam. If you have had your routine, annual exam with your primary care physician within the past 12 months, while insured by Covenant Benefits, you will not need to have another one in order to receive credit for this activity. Once the claim is submitted by your provider, please allow up to 6 weeks for credit to display. Then choose from these Additional Activities to earn the rest. Before scheduling any medical screenings, speak with your health care provider to ensure it's appropriate for you. Each activity is worth 250 points. Breast Cancer Screening: Research shows that mammograms and early detection improve breast cancer survival rates. Once a claim for your exam is submitted by your provider, please allow up to 6 weeks for credit to display. Cervical Cancer Screening: Cervical cancer screenings help prevent many cervical cancers by finding abnormal cervical cells so they can be treated before turning into cervical cancer. Once a claim for your exam is submitted by your provider, please allow up to 6 weeks for credit to display. Colorectal Cancer Screening: Colorectal cancer screening tests are designed to find and remove polyps before they can become cancerous or look for early signs of cancer. Once a claim for your exam is submitted by your provider, please allow up to 6 weeks for credit to display. HbA1C Test: If you have diabetes, getting your HbA1c test is an important part of managing your health. Once a claim for your exam is submitted by your provider, please allow up to 6 weeks for credit to display. Diabetic Annual Eye Exam: If you have diabetes, having an annual retinal exam can detect diabetic retinopathy early, when successful treatment is more likely. Once a claim for your exam is submitted by your provider, please allow up to 6 weeks for credit to display. Complete a Challenge: Need a little motivation? Compete against others to achieve challenge goals. Challenge enrollment begins on the 1st of every month. Once enrolled, track 10 days within the challenge to earn credit for this activity.

Engage in a Digital Health Program: Discover new ways to boost your health and well-being with programs available for you. Complete a program to earn credit for this activity.

Engage with your Care Team: Earn credit for this activity by engaging with a health or wellness coach during your program.
Call the Member Service number on the back of your Member ID card to connect with a coach today!



Because Life.™

Download the app from your phone's app store or visit **MyHighmark.com.**



Rewards are provided by your employer and not your health plan.

Rewards are subject to income taxes, may be subject to applicable wage withholdings, and may take the form of a spending account contribution.

Health benefits or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield, Highmark Health Insurance Company, Highmark Choice Company, First Priority Health or First Priority Life, all of which are independent licensees of the Blue Cross Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。